

**The document describes the following topics:**

1. Connection to VM machines with installed Cisco IP Communicator via Remote Desktop client
2. Audio Settings Configuration for Cisco IP Communicator

**1. Connection to VM machines with installed Cisco IP Communicator via Remote Desktop client**

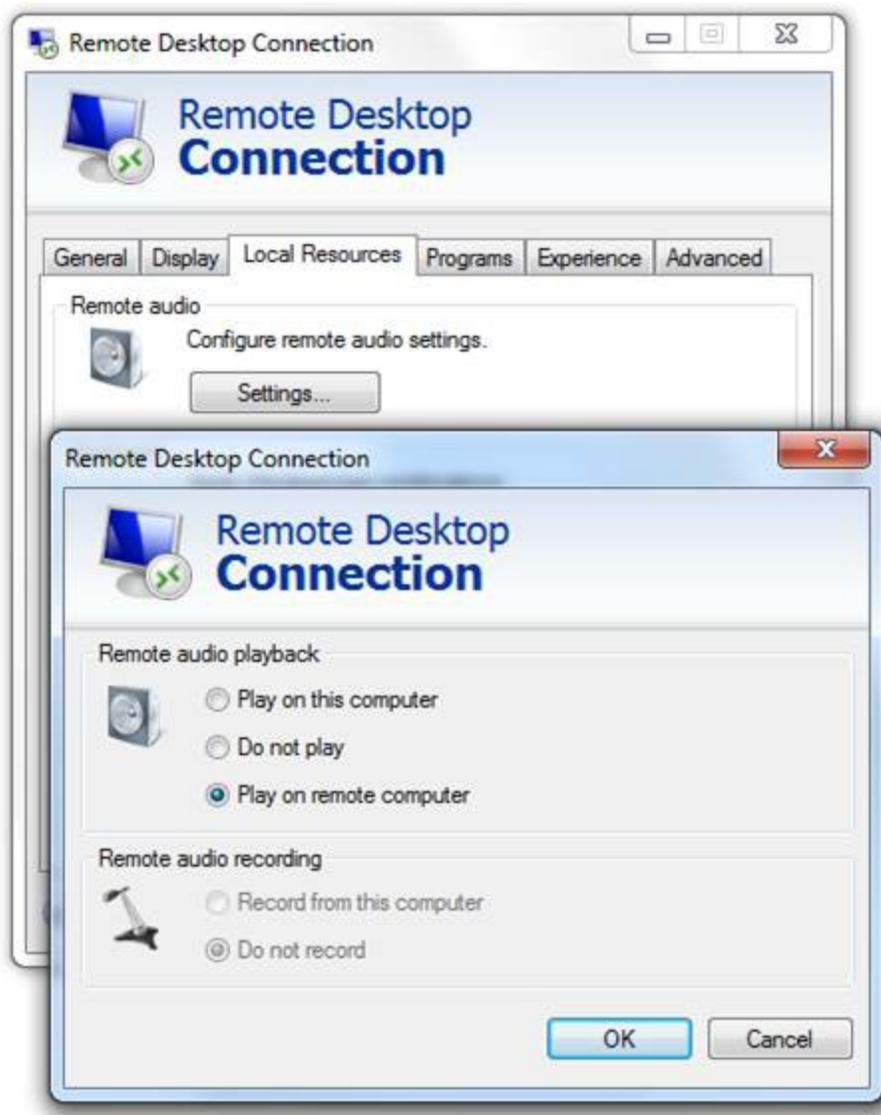
It is important to use Remote Desktop client for connection to virtual machines with installed Cisco IP Communicator according to instructions described below otherwise a virtual sound card is not detected on a remote computer and Cisco IP Communicator fails to start.



Picture 1 - **Sound Card is not Detected if Audio is not Played on Remote Computer**

### 1a) RDP client installed on Windows

To connect to spx.voip.blutex.ex using Windows Remote Desktop client, please configure your RDP client - **Show Options** – **Local Resources** (tab) – **Settings** (Configure remote audio settings) and choose option **Play on remote computer**.



Picture 2 – Remote Desktop Client Configuration on Windows

## 1b) RDP client installed on Linux

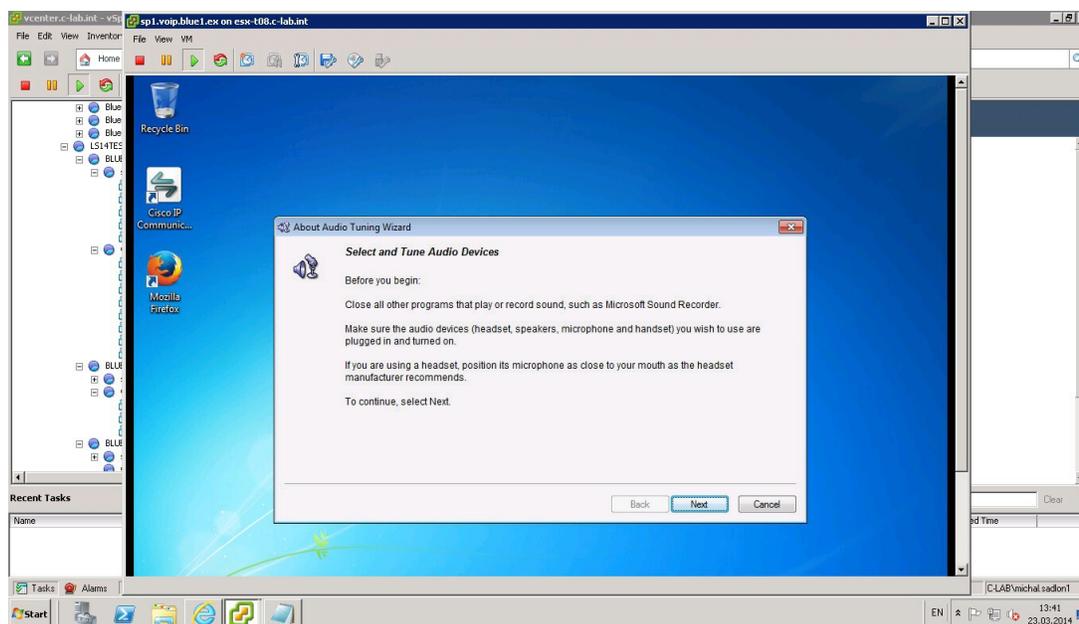
To connect to spx.voip.bluex.ex using Remote Desktop client installed on Linux, please start your RDP client with parameter - **r sound:remote**.

```
$ rdesktop 10.x.3.2 -r sound:remote
```

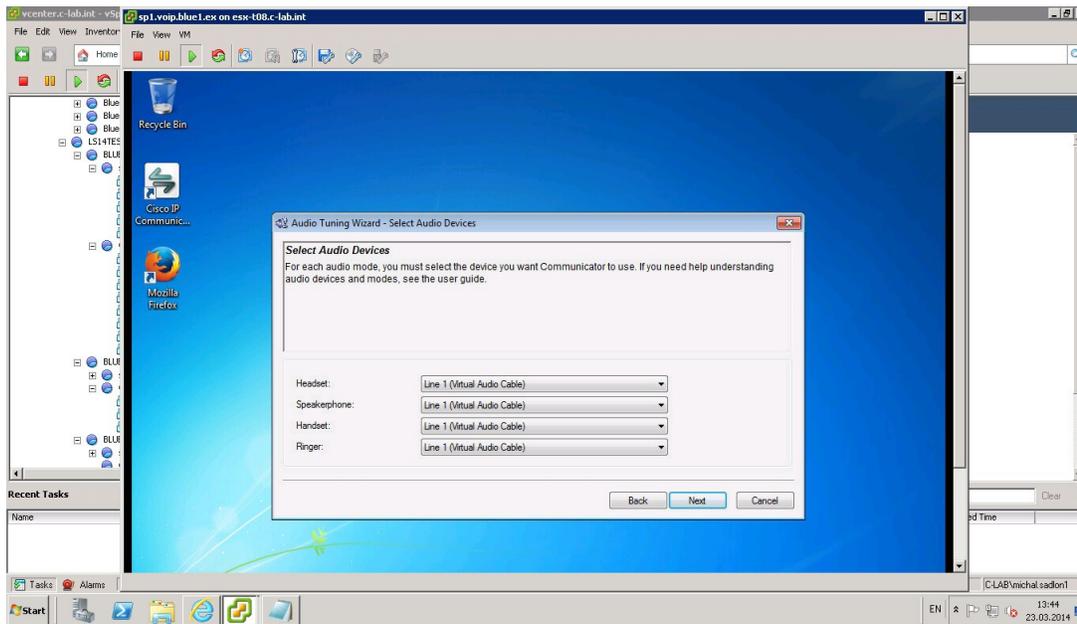
## 2. Audio Settings Configuration for Cisco IP Communicator

Audio settings must be configured using Audio Tuning wizard once Cisco IP Communicator is first time started.

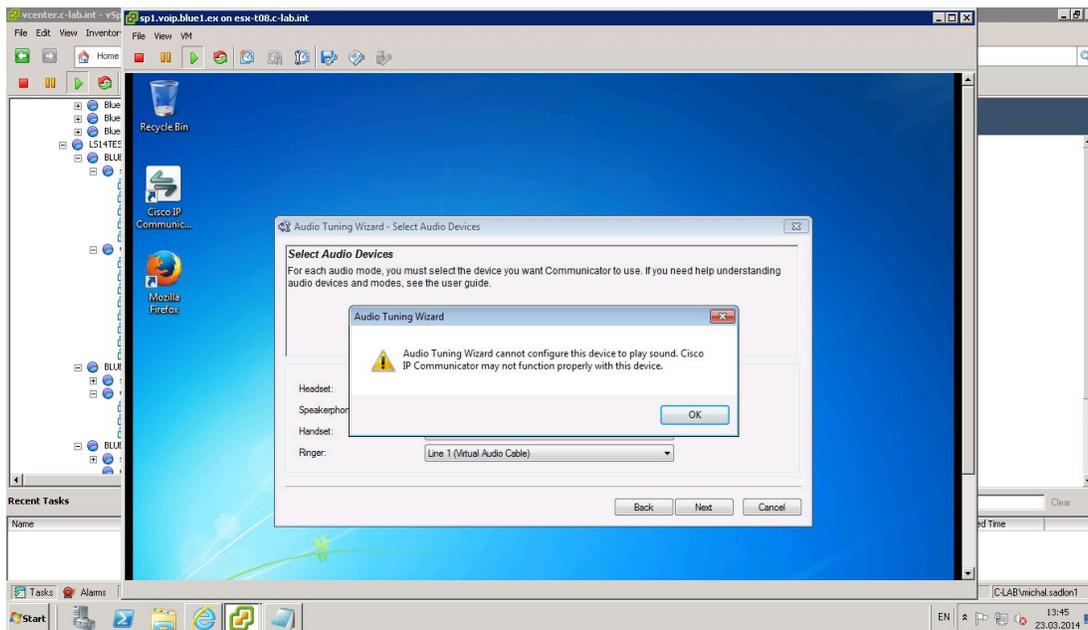
Click **Next** to continue.



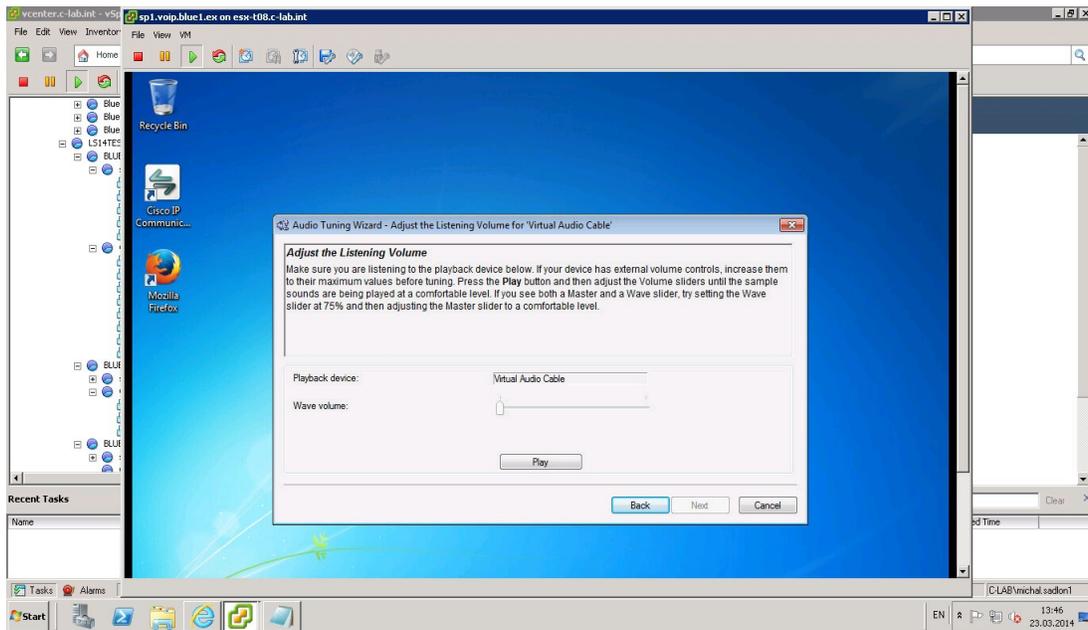
Do not change default settings and click *Next*.



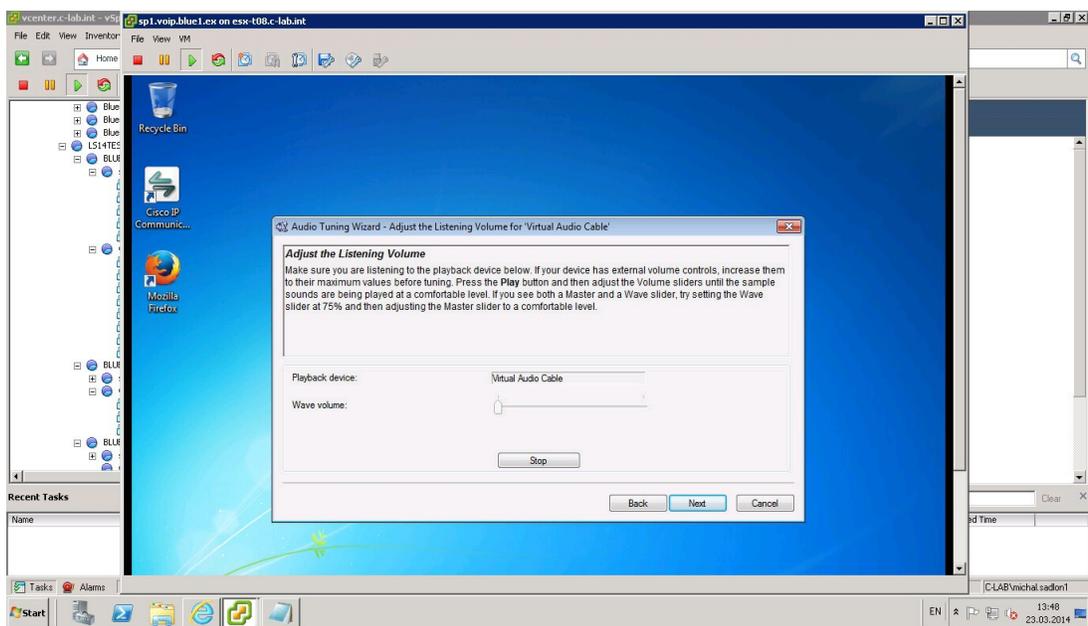
Click **OK** to continue.



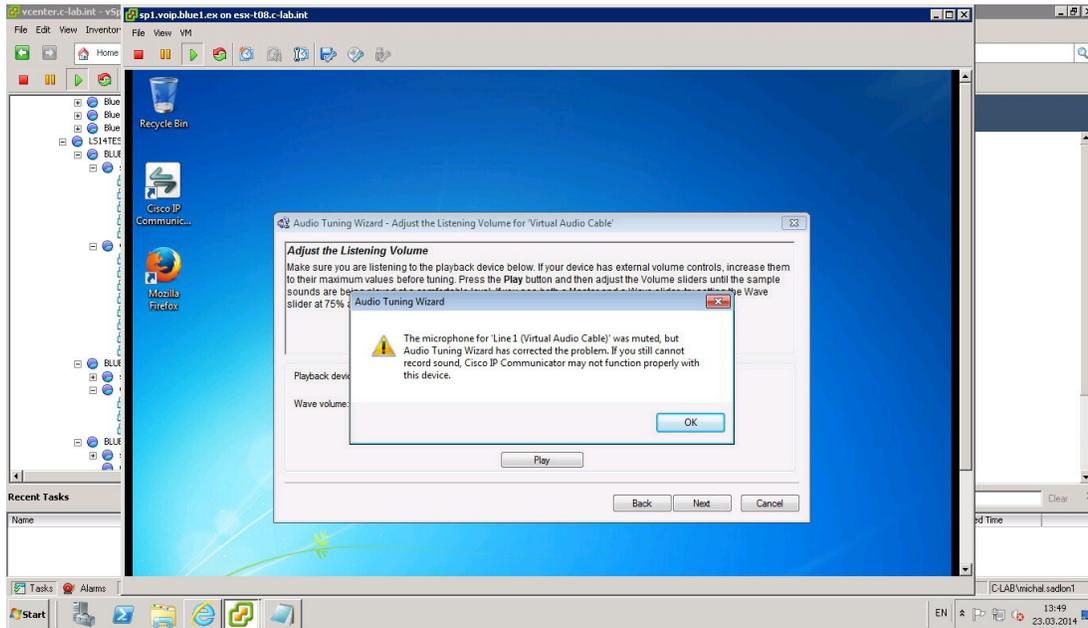
Click **Play** to adjust the listening volume.



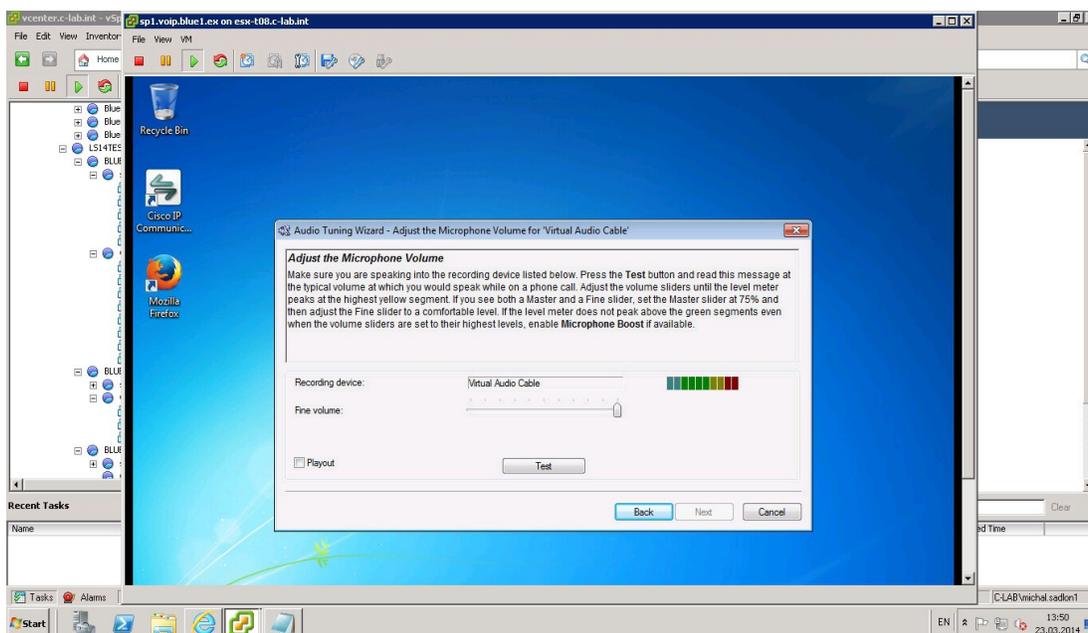
Click **Next** to continue in wizard.



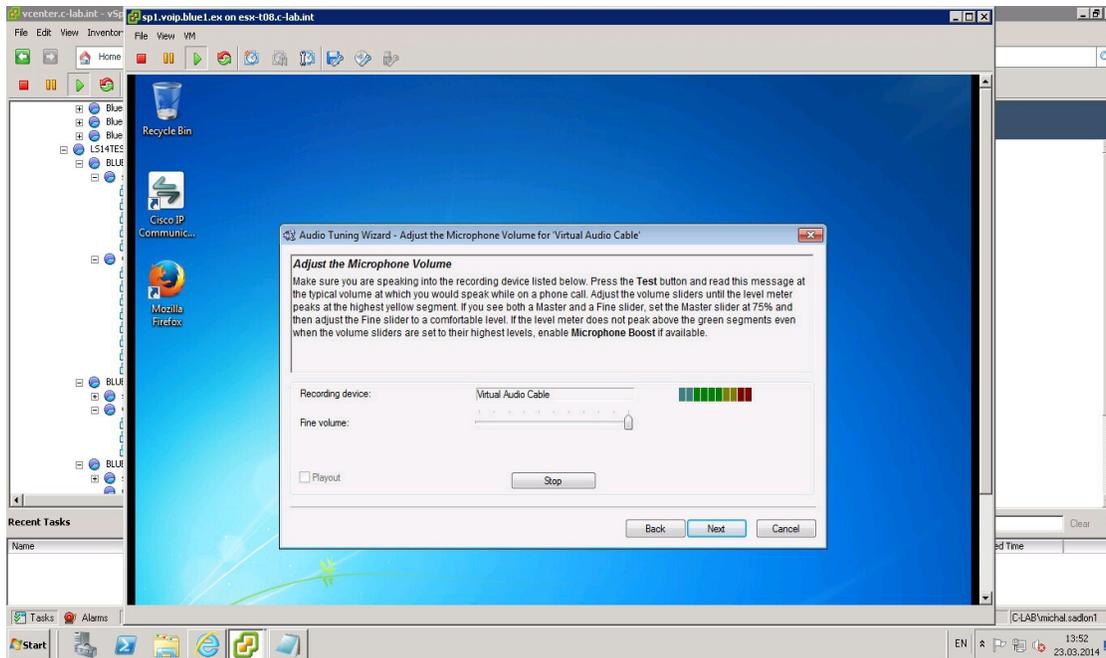
Click **OK** to carry on with microphone configuration.



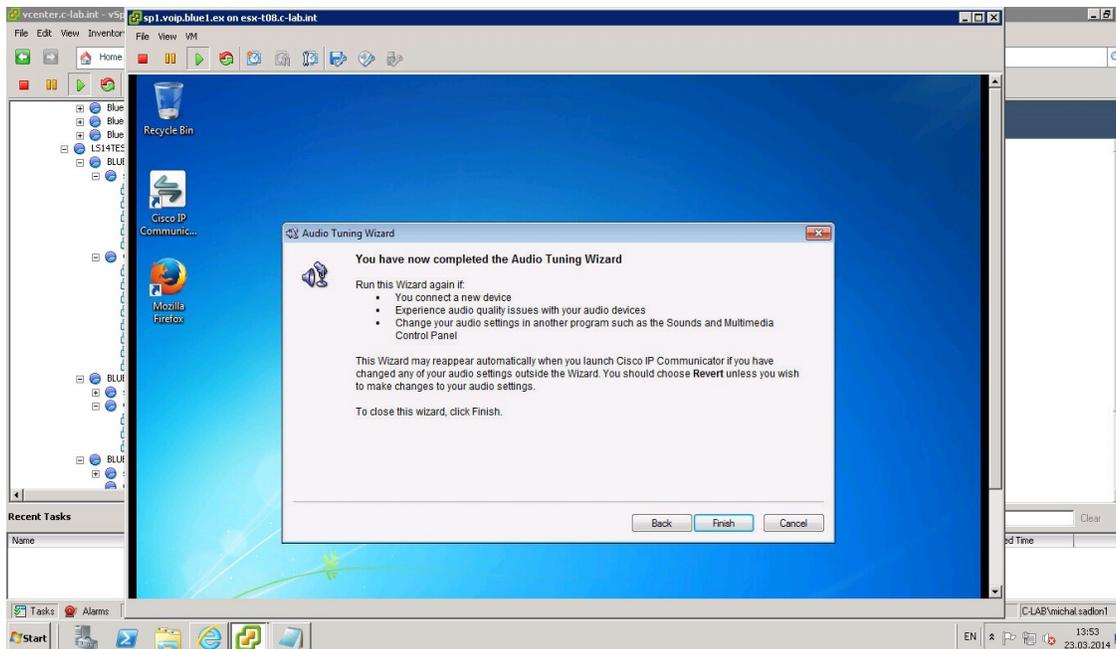
Click **Test** to test microphone settings.



Then click *Next*.



Click *Finish* to finalize wizard.



To restart Cisco IP Communicator after the audio configuration click **OK**.

